

# Zanzibar & the Operational Efficiency Review

## Zanzibar - Delivering Government's Efficiency Targets

Zanzibar was designed by public sector for the public sector and remains an integral part of the efficiency agenda as it has developed across the years. Zanzibar was born following the first Gershon Efficiency Review and was named in both the Treasury 'Transforming Government Procurement' report in 2007 and the Operational Efficiency Review Procurement Collaboration report as a service that needs to be widely used as a vehicle to delivering the benefits of collaboration across the public sector, getting best value collaborative deals to the buyer's desktop and capturing detailed, granular management information on third party expenditure.

More recently the Treasury's December 2009 report 'Putting the Frontline First: smarter government' talks about the need to drive more efficiency from the back office and particularly from the use of shared services. Zanzibar has come into its own as an integral part of Shared Services at the Department for Work and Pensions, central government's highest spending department. Zanzibar is integrated with DWP's Oracle platform as a core part of the successful Shared Services offering - the only such service in government with customers external to the department.