

Features of the ProcServe Commerce Hub for Buyers

The ProcServe Commerce Hub provides the benefits of eProcurement integration with all of your suppliers, not just the largest and most technically able. The Hub provides an electronic transaction 'gateway' to process electronic orders from your eProcurement application and forward to suppliers, either via an online portal or via an electronic interface. All you have to do is connect your system once to the ProcServe Commerce Hub and then let the Hub manage all outbound connections, saving precious IT resources and significantly lowering integration costs.

The ProcServe Commerce Hub also acts as a single host for all catalogue data, by providing end users with an intuitive 'shopping environment' to select their required products and services. The content hosted in the Hub is pre-approved by your purchasing team, providing the best of best worlds: self-service for end users but with complete control to ensure only approved items can be purchased from contracted suppliers.

The ProcServe Commerce Hub includes the following modules:

Quotation module

Manage your quotation requests and supplier responses within a single web-based interface

- Send Requests for Quotes (RFQs) to approved suppliers and receive responses online.
- Forward quotations to internal stakeholders for review and approval.
- View lowest, highest and mean average price within quotations.

Select winning quotes and convert them into eProcurement-ready shopping baskets for onwards processing.

- Choose successful quote and send notifications of the outcome to suppliers.
- Convert successful quotations directly into purchase orders and submit through the ProcServe Commerce Hub.

Catalogue Search module

Provide your users with an online 'shopping site' to order from your contracted suppliers at your agreed rates

- Powerful catalogue search engine using the latest indexing technology to search across thousands of product lines in sub 1-second timeframes.
- Intuitive and user-friendly interface designed to replicate a home shopping experience,

enabling users to find the products and services they need quickly and efficiently.

- Shopping Lists and Favourites function allows users to save commonly requested items and shopping baskets and re-use them at the click of a mouse.
- Search methods include quick search, parameter search and category drill-down.

Manage all of your supplier catalogue content in one place

- Rich item detail including images, long descriptions, links to external web pages and multiple attributes.
- 'Smartforms' enables the configuration of very complex or service-based requirements, through use of drop-down fields, selectable parameters and a dynamic price generator.
- Automatic calculation of delivery charges based on size or value of order.
- Multi-supplier shopping baskets, allowing items from many sources to be procured at the same time.

Don't spend time managing supplier catalogues; connect to the ProcServe Commerce Hub, and let suppliers manage their own catalogue content

- Buyer-controlled catalogue holding area for review and approval prior to publication to end users.
- Support for all common PunchOut protocols, including cXML, OAG and OCI, allowing for simple integration from eProcurement applications.
- Support for 'double PunchOut' to supplier websites, negating the need to integrate directly with suppliers.

Transaction Management Module

Avoid building and maintaining technical interfaces with supplier systems by letting the ProcServe Commerce Hub manage your 3rd party connectivity

- Advanced electronic gateway for all eProcurement transactions.
- Integrates with all common eProcurement applications (including Oracle, SAP, Cedar, Agresso and Ariba etc.) or create procurement documents directly online.
- Supports all common XML-based transaction standards including cXML, OAG and BASDA
- Documents supported include Quotations, Purchase Orders, Invoices, Order Acknowledgments, Advance Shipping Notices and Credit Notes.

Robust Government-strength transaction gateway including the latest security and disaster recovery technologies

- 24x7 uptime and 99.x resilience ensures a robust and secure method of transmitting procurement documents across the Internet.
- Hot-standby datacentre allows for continued service in the event of major system outage.

- Use the ProcServe Commerce Hub to track and manage all of your procurement transactions through a single, easy to use web-based interface
- Document Tracker module provides online status of all transactions to provide complete visibility of the external stages of the P2P cycle.
- Download documents as electronic files for importing into other procurement or accounts payable applications.

MIS Module

See what you are spending at a detailed line-level detailed, providing unprecedented levels of spend analysis

- Comprehensive selection of reports to show detailed information of all transactions flowing through the ProcServe Commerce Hub.
- See spend by buyer, category or supplier. Track trends over time or view activity day-by-day.
- View reports online or download as PDF, Excel, CSV or TIFF files.