

ProcServe Names Amabel Grant as its New Head of Service Operations

13th October 2008, LONDON, UK - ProcServe, a leading provider of procurement and electronic trading solutions, today announced the appointment of Amabel Grant to its management team.

Grant is the former Vice President of International Business, Exostar LLC and will be joining ProcServe to help advance the company's growth plans with a particular focus on customer service and operations. Grant is widely recognized for her contribution to developing common procurement interoperability standards for the UK public sector and was instrumental in the push for an eProcurement and Purchase-to-Pay Government marketplace, now known as the Zanzibar Managed Service .

In her new role, Amabel will have day-to-day responsibility for Customer Service and System Operations. "Amabel's appointment to Head of Service Operations further strengthens our capability and capacity in our customer services," said ProcServe's CEO, Veera Johnson. "Amabel and I will work closely with the management team in formulating and executing the vision and customer strategy for ProcServe.

"Amabel will bring significant eCommerce industry experience and knowledge to ProcServe. She joins the management team at a crucial time as we continue to consolidate our operations in the UK and begin our formal expansion out into the US and Europe in 2009. I am looking forward to working with Amabel as we continue to achieve the goals we have set for ProcServe."

"I am very pleased to be joining ProcServe at such an exciting time in the company's evolution," Grant said. "I look forward to leveraging my experience in driving 100% customer satisfaction and service strategies to help the business achieve its growth targets."

About ProcServe

ProcServe provides fast, flexible and secure electronic marketplaces and trading connectivity solutions. ProcServe's hosted, custom-branded solutions provide customers with the unique ability to leverage a software-as-a-service solution and maintain their own uniquely branded and configured marketplace. Customers enjoy a faster solution set up, lower cost of maintenance, and a secure environment. ProcServe delivers Zanzibar, OPEN and xchangewales on behalf of the UK Public Sector.

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