

Department for Work and Pensions

The Department for Work and Pensions (DWP) has the largest non-pay spend in Central Civil Government of £4.2 billion per annum. It has 100,000 staff working in 1,200 locations.

Between 2004 and 2006, the Department embarked upon a major Finance Transformation Programme, implementing an Oracle® ERP solution to deliver HR, Payroll, Finance and Procurement services, including Oracle® iProcure. The Department's primary objective was to unify a community of large and autonomous business units into an integrated high performing commercial entity.

To date the programme has delivered the following benefits:

- Rationalisation of a number of legacy finance and procurement systems and arrangements;
- More cost and time efficient processes including eliminating the processing of thousands of paper invoices per annum;
- Enabling a more strategic approach from the Procurement team by automating everyday back office processes;
- Better visibility and control of third party expenditure.

[Download the DWP Case Study](#)